

Appointment Information

Goal: Take Rutivanga's children to RCSD for school assessment.

Date: 8/31/22

Number of individuals to be transported: 6

Client name(s): ANGELIQUE, Agnes; MACULETE, Jackline; RUTIVANGA, Dieu Merci Paul; IRASUBIZA, Dina; RUTIVANGA, Daniel and one parent(Paul,Rutivanga)

DOB: NA

If appointment is for a child, Parents' name: Paul Rutivanga

Parents' DOB: NA

Client's Address: 260 Kislingbury Street, Rochester, NY , 14613

Client's Phone: 585-557-0086

Language(s): Kinyabwisha, French, Swahili, some English

Appointment pick-up time: 8:30 AM

Appointment time: 9:00 AM

Appointment Location: Rochester City School District

Address: 131 West Broad Street, Rochester, NY, 14614

Provider: Rochester City School District

Client needs to bring: Just themselves

Type of appointment: School Assessments

Estimated duration of appointment: 4 hours

Estimated total time volunteering: 8:30 AM -12: 30 PM

Note: All information requested per RCSD was sent to them via email from Yam Lamgadey. If any additional information is needed or any future updates, please have them email ylamgadey@wr.org or Cell# 585-371-8382

WR Contact: Eric Lintala – (585) 622-4546

Apartment Information: The Rutivanga family lives in the entire house. When you arrive, knock on the front door. Someone in their family will answer. There are various levels of English spoken within the family, so you should be able to communicate fairly easily with them. Our Case Manger has already told them about their appointments, but they might be moving pretty slowly, so you might have to encourage them to pick up their speed to get to the appointment.

Additional Details & Instructions:

- 1) When you arrive at RCSD: No one (even caseworkers) are allowed inside the building, so when you pull up, call (585) 262-8284 or (585) 262-8225 to let the people inside know that you have arrived with the family. They should let you know when you can send them in. Ask them to call you back when the family's appointment is over. An interpreter will be provided for the family by the RCSD when the family is inside, if needed. The appointment itself should take about hours for all the children together. During the appointment, feel free to drive somewhere else or bring something to occupy you as you wait in your car.
- 2) Children speak English fairly well, so you should be able to communicate pretty well.
- 3) Please wear your World Relief lanyard
- 4) Contact the Volunteer Coordinator if you encounter any issues.
- 5) Please track your volunteer hours using the Track It Forward tool online and list the name of the client you assisted in the Comments/Notes section.